

Salford Adult Social Care: Statement Of Standards

As adult health and social care professionals:

We keep hold of the 'golden thread' - working in partnership with Salford's residents, focusing on their strengths and the lives that they want to live, and finding community-based solutions whenever possible

We are guided by the Care Act principles, committing to co-production and the promotion of well-being and choice for the people of our city

We respect the rights of Salford's citizens as defined in the Mental Capacity Act, Human Rights Act, Equalities Act and other relevant legislation

We respond to people's preferences of how they would like us to communicate with them and how they would like us to work with them.

We 'think family', conscious that the people we are working with are members of families and diverse communities and of how important these relationships are to them.

We take a positive and enabling approach to assessing risk, remembering that people are 'experts in their own lives', and always being open to the possibilities of assistive technology and other innovative approaches.

We are proportionate when implementing any restrictions in a person's support plan and keep looking for the least restrictive option.

We are alert to the things that people may struggle to share with us, using our professional curiosity to consider factors such as trauma and loneliness.



Salford Adult Social Care: Statement Of Standards

We challenge discrimination and oppression wherever we come across it, whether in the lives of our residents or in our own working relationships.

We advocate for the people we're supporting when we're working with other professionals within the Care Organisation and with other agencies and stakeholders.

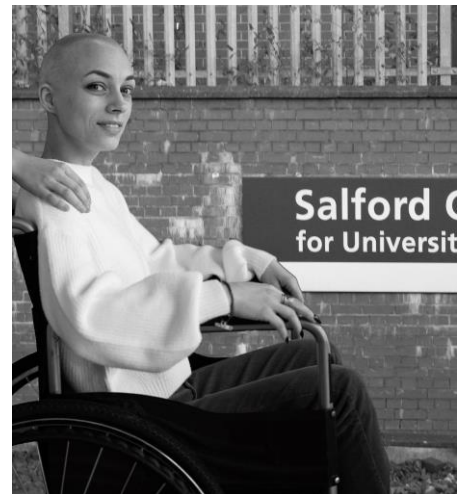
In making these commitments to our residents we also make the following commitments to each other:

We base our working relationships on the same values as our relationships with the people of Salford, promoting each other's strengths and well-being;

We contribute to the welcome and development of new members of staff in whatever ways we can in our different roles;

We are reflective practitioners, taking full advantage of the opportunities that we are offered and creating opportunities for reflection for colleagues that we supervise.

We keep looking for ways of making Salford a more inclusive place to work.





I have care and support that enables me to live as I want to, seeing me as a unique person with skills, strengths and goals.



I am supported to plan ahead for important changes in my life that I can anticipate.



When I move between services, settings or areas, there is a plan for what happens next and who will do what, and all the practical arrangements are in place.



I can get information and advice about my health, care and support and how I can be as well as possible – physically, mentally and emotionally.



I have care and support that is
co-ordinated, and everyone works
well together and with me.



I feel safe and am supported to
understand and manage any risks.