**Assessed and Supported Year in Employment - Feedback from people we work with**

Please be aware that any information offered is completely anonymous and will be used solely for assessing and improving the social worker’s practice.

We will treat the information you give us confidentially, unless you tell us something that means we legally have to act (such as you are at risk of abuse).

Answer as many questions as you can. It is OK to leave questions blank.

|  |
| --- |
| **1.Did your social worker contact you in a way that suits you?****(***How did the social worker contact you? Did they know that’s your preferred way? How did they know?*) |
|  |
| **2. How did your social worker take time to get to know you?** Did they ask about things like your skills, strengths, important relationships and interests?(*Did they visit you at home? Did they ask about your life and family?*) |
|  |
| **3. How did your social worker focus on the things that are important to you?**(*Did they bring things to your attention that you didn’t know about? Did they help you understand your options? Different ways of meeting your needs and achieving your outcomes? Did they help you to choose? Did they ask what was important to you?*) |
|  |
| **4. Did your social worker keep you informed and up to date?****(***Did they do what they said they were going to do? How did they stay in touch? How often? Did they give you realistic timescales for how long things would take?*) |
|  |
| **5. What did you find most helpful about your social worker?****(***Did they understand what you needed? Were they knowledgeable about what was available to you?*) |
|  |
| **6. What could your social worker have done better?****(***Did they treat you with respect? Did you feel listened to? Did you feel involved?*) |
|  |
| **7. How did your social worker help to improve your situation?**(*If they didn’t help, why not? What do you think they could have done differently?*) |
|  |
| **8. If you are an unpaid carer for the person who received the care/support, how did you feel listened to and involved with any decisions?**(*Were you included in conversations and were your views taken into account?*) |
|  |